Gen 3 FAQ

Q. What is Gen 3?
A. Gen 3 is the latest redesigned photobooth and software from Team Play. The Gen 3 booth currently comes as a lower cost single screen, single dual-head printer photobooth. The booth is roomier and more inviting and still fits through a standard door. The Gen 3 software has been updated to be easier and more friendly to the user. If they can use a smartphone or tablet then they can use the new software.

Q. What if I have a Gen 2?
A. The Gen 3 software will run on a Gen 2 booth.   You will have to remove the Gen 2 hard drive and flash drive key and then install the new Gen 3 hard drive. Contact your distributor or Team Play for details.

Q. Does Gen 3 need the flash drive key?
A. The Gen 3 hard drive is keyed, so there is no need for a flash drive key.   A flash drive is only needed to add custom art or to retrieve logs and saved photos.

Q. Does Gen 3 have social media?
A. Gen 3 can upload customer photos to our cloud upload service. The URL is on the printed photo. Once they go to the URL the customer can download their photo or share to multiple social media sites.

Q. How do I set up uploading?
A. The photobooth must have a wired ethernet or wifi connection to the internet. We've had good luck with the Panda Wireless N600 (model: PAU09). The Team Play upload service needs to have the booth registered to enable uploading.